



Private and Confidential

<Title> <Forenames> <Name>
<Address line 1>
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<Address line 4>
<Postcode>

Legal & General
PO Box 6080
Wolverhampton
WV1 9RB

Tel: +44 2920 276 998
Open Monday to Friday, 9am to 5pm.
For international calls, call charges will vary. We will record and monitor calls.

<month year>

Client number <xxxxxx>

Dear <Salutation>

Changes to your Legal & General investment(s) - Action required by 2 August 2021

We are writing to you because we are proposing to transfer the administration of our personal investing business to Financial Administration Services Limited (**Fidelity**). Please read the enclosed important information pack carefully so you understand what your options are and what will happen next.

Fidelity is one of the UK's leading investment companies, committed to helping you achieve your financial goals. Following the transfer to Fidelity, they will administer your investment(s), but as our records show that your primary residence is overseas, certain restrictions will apply. Essentially, this means you will only be permitted to transfer your investment(s) to a UK bank account, transfer your investment(s) to another provider or move money into cash until you move back to the UK. Additionally, Fidelity has confirmed that your overall charges will either stay the same or be reduced for a minimum of 12 months. Please see **PART B2** of the Important Information Booklet for details about charges.

What does this change mean for you?

Products you hold – See the consent form on page 3 of this letter for your investment holdings	Who will manage your funds after the transfer to Fidelity?	Some of the key difference for your investments
If you hold an ISA and/or Investment Account (also referred to as a unit trust investment)	Legal & General will continue to manage your funds after the transfer.	Your products will become Fidelity products; access to your valuations will be through Fidelity's online portal; and your statements and other documentation will be sent by Fidelity.
If you hold any ISA that is currently held in cash (such as, a Cash ISA; Matured Fixed Term Investment ISA; Matured Fixed Term Deposit ISA)	Not applicable as your investment is held in cash and not in any investment funds.	Whilst your ISA will continue to be held in cash, it will be held as cash within a Fidelity Stocks and Shares ISA. In addition, access to your cash will be through Fidelity's online account, and your statements and other documentation will be sent by Fidelity.
If you hold an investment (non-ISA) that is currently held in cash (such as, a Matured Fixed Term Investment; Matured Fixed Term Deposit Investment)		Whilst your investment(s) will continue to be held in cash, it will be held as cash within a Fidelity Investment Account. In addition, access to your cash will be through Fidelity's online account, and your statements and other documentation will be sent from Fidelity.

For further information about these differences and what it means for your investment(s), please see the enclosed Important Information Booklet and the Supplement to the Important Information Booklet for Overseas Residents.

Additional information

[Insert multiple holders' paragraph]

**ACTION
REQUIRED**

What are my options?

Below are the options available to you. So that you are fully informed on what each option means for you, we have enclosed an important information pack. Please take the time to read this pack carefully and respond to us by 2 August 2021.

Option 1.

You agree to the transfer to Fidelity and **we take care of the transfer arrangements.**

If you do not consent to the transfer to Fidelity, you should inform us as soon as possible and let us know whether you'll be transferring to another provider or selling your investment. You can do this by calling us on **+44 2920 276 998** (international calls). Alternatively, you can email us at investments@landg.com (Be aware that email isn't a secure method of communication and we cannot accept an instruction to sell your investment(s) by email.)

If you're still unclear about what you need to do, or have some questions, please speak to an independent adviser, or contact us through the contact details above.

Option 2.

You choose an alternative provider and contact them to **make your own transfer arrangements.**

Option 3.

You may wish to sell your underlying investments.

How do I give you my consent?

If, you're happy with **option 1**, we ask that:



You fill in the form included with this letter and return it in the international pre-paid envelope provided.



Or, call us on +44 2920 276 998 (international calls) and give us your consent over the phone. Please note: We will be able to deal with your call more quickly if you have this letter available during the call.

What is included in this important information pack?

We recommend that you read the information enclosed in this important information pack carefully. The important information pack includes:

Consent Form: At the end of this letter you will find a consent form for completion if you wish to let us know you consent to the proposed transfer by post. (Note: You do not need to return the completed form if you call our Transfer Helpdesk - see contact details above.)

Pre-paid envelope: Please use this international pre-paid envelope if you intend to return your consent to us in the post.

Important Information Booklet: This booklet contains more details about the proposed transfer to Fidelity, so you understand what is happening, how your investment(s) may be affected and what happens next. As an overseas resident you should refer to the Supplement to the Important Information Booklet to see the differences that apply to the services you will receive as an overseas resident.

Supplement to Important Information Booklet for Overseas Residents: This supplement contains more details about the proposed transfer to Fidelity for overseas residents, including details of the services you can expect from Fidelity following the transfer.

Doing Business with Fidelity: This booklet contains important information and the full terms and conditions which will apply to your investment(s) from the date of the transfer to Fidelity.

The important information pack is available to view or download from the Legal & General website at legalandgeneral.com/fidelity

What happens next?

If you have more than one product transferring to Fidelity, you may receive more than one letter like this. Please read all the letters you receive carefully as you may be affected differently depending on the product you hold.

If you don't wish to consent to the transfer to Fidelity, you'll need to either:

- Contact your chosen alternative provider as soon as possible so that they can arrange for your investment to be transferred to them. You do not need to contact us. Or,
- Sell your investment(s). If you're already registered for our online self-service facility My Account, this is the fastest way to do this at legalandgeneral.com/myaccount. Please be aware that we cannot accept an instruction to sell your investment(s) by email.

If you consent to the transfer to Fidelity, once we have received your consent, you'll receive a letter from us confirming when your investment(s) will transfer to Fidelity - we expect this to take place during the second half of 2021.

Thank you for taking the time to read this important information pack.

Yours sincerely,

Honor Solomon
Head of Retail (EMEA)

Important notice

Please remember the value of your investment and any income from it may fall as well as rise and is not guaranteed. You may get back less than you invest.

Legal & General (Unit Trust Managers) Limited. Registered in England and Wales, Company No. 1009415. **Legal & General (Portfolio Management Services) Limited.** Registered in England and Wales, Company No. 02457525. Both companies are authorised and regulated by the Financial Conduct Authority. Registered office (for all companies): One Coleman Street, London EC2R 5AA.



Consent Form: For the transfer of your investment(s) to Fidelity

We are proposing to transfer the administration of our personal investing business to Financial Administration Services Limited (**Fidelity**) for all the investments that we are permitted to communicate to you as an overseas resident.

You have three options available: **1)** You agree to the transfer to Fidelity and we take care of the transfer; **2)** You choose an alternative provider and contact them to make your own transfer arrangements; **3)** Sell your investment(s). If you do not wish to transfer to Fidelity and wish to discuss options 2 or 3 above, or have any other questions about the proposed transfer, please call us on **+44 2920 276 998***. Please have your information pack and your client number to hand when you call. Alternatively, you can email** us at investments@landg.com

For holders of an ISA and Matured Fixed Term Investments: Please be aware that if we do not receive instructions for any of the three options above, these investments may still be transferred to Fidelity. If you do not wish to transfer these investments to Fidelity, you must inform us that you do not consent to the transfer. This can be done through the contact details above.

For more information about the options, please read **PART E** of the Important Information Booklet and the other documents included in your important information pack that we sent you in the post. Alternatively, please speak to an independent financial adviser.



<Clientnumber><0>

By submitting this consent, this means that you agree that from the date of the proposed transfer, Fidelity will carry out all the ongoing administration activities for your investment(s).

Please complete the form below if you consent and return it in the pre-paid envelope provided

My investment(s)	Tick to consent
{Account data}	<input type="checkbox"/>



Consent declaration

I consent to Legal & General transferring my investment(s) shown above to Fidelity and managing the transfer arrangements.

- In consenting to the transfer, I confirm that:
 - I have read the Important Information Booklet and understand the changes that will apply to my investment(s);
 - I have read and understand the Supplement to the Important Information Booklet explaining the services available to me at Fidelity, as an overseas resident;
 - I understand that the Legal & General terms and conditions will cease to apply to my investment(s); and
 - I have read these declarations carefully.
- In consenting to the transfer, I also consent to the following:
 - Entering into Fidelity's terms and conditions, as provided to me in the Doing Business with Fidelity booklet;
 - Accepting Fidelity's Privacy Notice, as provided to me in the Doing Business with Fidelity booklet;
 - Transfer of my money to Fidelity, as explained in **PART D1.2** of the Important Information Booklet;
 - If I hold an ISA, JISA, FMISA and/or an Investment Account: the conversion of my investment(s) share class before the transfer to Fidelity, as explained in **PART D1.2** of the Important Information Booklet;
 - If I hold an ISA, JISA, FMISA and/or an Investment Account: my investment(s) being registered in the name of the nominee appointed by Fidelity, as explained in **PART D1.2** of the Important Information Booklet.

Signature	Date (DD/MM/YYYY)
<input type="text"/>	<input type="text"/>

Please return your completed consent form, in the pre-paid envelope provided, to:

Legal & General, Consent Centre (Inbound Operations), Manston Lane, Leeds LS15 8AH

*Lines open Monday to Friday 9am - 5pm. Call charges will vary. We will record and monitor calls.

**Be aware that email isn't a secure method of communication and we cannot accept an instruction to sell your investment(s) by email.

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